



DEPARTMENT OF VETERANS AFFAIRS

Billing Code 8320-01

Publication of Wait-Times for the Department for the Veterans Choice Program

AGENCY: Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: In keeping with its commitment to improve transparency, the Department of Veterans Affairs' (VA) publishes wait-times for the scheduling of appointments in each VA facility for primary care, specialty care, and mental health services twice each month. VA also publishes a Federal Register Notice every 90 days with the address of the website where this wait-time data can be accessed. This Notice announces the availability of the data on that website.

ADDRESSES: The wait-time data for all Veterans Health Administration (VHA) medical centers and clinics is available on the following website:

<http://www.va.gov/health/access-audit.asp>.

FOR FURTHER INFORMATION CONTACT: Dr. Joe Francis, Director, Clinical Analytics and Reporting, Veterans Health Administration, 810 Vermont Avenue, NW, Washington, DC 20420 Telephone: (202) 302-3310. (This is not a toll-free number.)

SUPPLEMENTARY INFORMATION: Section 206 of the Veterans Access, Choice, and Accountability Act of 2014 (Public Law 113-146, “the Act”) directed the Department of Veterans Affairs (VA), not later than 90 days after the date of the enactment of the Act, to publish in the Federal Register, and on a publicly-accessible Internet website of each VA Medical Center, the wait-times for the scheduling of an appointment in each VA facility for the receipt of primary care, specialty care, and hospital care and medical services based on the general severity of the condition of the veteran. Whenever the wait-times for the scheduling of such an appointment change, the Act also requires the Secretary to publish the revised wait-times on a publicly-accessible Internet website of each VA Medical Center not later than 30 days after such change and in the Federal Register not later than 90 days after such change.

VA publishes wait-times for the scheduling of appointments in each VA facility for primary care, specialty care, and mental health services twice each month. VA also publishes a Federal Register Notice every 90 days to notify the public of the availability of this wait-time data. This wait-time data uses the Veteran's preferred date or the clinically appropriate date for scheduling an appointment.

The wait-time data report, which also includes data at the Community-Based Outpatient Clinic level for all VA facilities, can be found using the following link:

<http://www.va.gov/health/access-audit.asp>.

Signing Authority

The Secretary of Veterans Affairs, or designee, approved this document and authorized the undersigned to sign and submit the document to the Office of the Federal

Register for publication electronically as an official document of the Department of Veterans Affairs. Robert L. Nabors II, Chief of Staff, approved this document on August 3, 2015, for publication.

Dated: August 4, 2015

William F. Russo
Acting Director
Office of Regulation Policy & Management
US Department of Veterans Affairs
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